

MAVERICK CHEFS GREECE – TERMS AND CONDITIONS

In these terms and conditions 'course' refers to a course booked or referred through our website maverick-chefs.com.

We want you to enjoy a trouble free course and holiday with us however as the unforeseen can happen please read our terms and conditions.

You must use email and have internet access in order to book with us. Your email address must be correct and you must understand that you need to be vigilant when using this form of communication particularly concerning misdirection of incoming mail into spam folders and use of public computers.

It is a condition of your booking with us that you and all other members of your party, including infants and children, are properly insured.

We will accept payment from one person 'the prime contact' when a booking is made and we will communicate with that person in all correspondence. If payment is made to us by a third party for the balance or any part of the total due for the booking it will be treated as payment by the prime contact, the person named on the invoice. You must be over 21 years old to make a booking.

When we receive appropriate payment which will either be the deposit or the full amount we confirm your booking subject to availability by issuing an email booking confirmation invoice. This email will include any special arrangements we have agreed to provide and forms part of your contract.

If any detail on the confirmation invoice is not correct you must tell us immediately. If there is an obvious error on the confirmation invoice we reserve the right to correct it as soon as we become aware of it. We do not expect to make any change to your course and / or accommodation booking but we reserve the right to do so at any time. You will be entitled to a full refund if any of these changes are material and are not acceptable with the exception of cancellation by you.

We will not increase the price of your course or accommodation after you have booked. However we reserve the right to change rates prior to bookings being received.

It is our goal to provide your course and accommodation as booked. We reserve the right to cancel your booking in any circumstances. This is to cover us for example but not limited to a previous customer rendering the accommodation unusable for your course and accommodation period. If we cancel your booking you can either have a full refund or accept replacement course and accommodation from us of equivalent or closely similar standard and price if available and we will refund the difference in price if the replacement accommodation is less expensive. Other than in the case of non-payment or if the accommodation is rendered unusable for your accommodation period, we will not cancel your booking unless this is the result of an event that is out of our control, such as war, civil disturbances, industrial disputes, natural disasters, fire, health risks, severe weather conditions, and other similar events.

You must pay the deposit of your total accommodation price before we can confirm your booking. When a reservation is made twelve weeks or less before the start date of your rental full payment must be made with your booking.

After the confirmation deposit is paid, it is your only commitment until twelve weeks before your date of arrival. Within two weeks of receiving your deposit, we will email you a confirmation invoice. You must pay the balance due on the invoice at least twelve weeks before your course start date. If you do not we reserve the right to cancel your booking applying the appropriate cancellation charges.

If you want to change your course dates the person whose name appears on the invoice the prime contact must advise us by email at the email address the course booking was made. The prime contact must also arrange for a mobile phone text message to be sent to the mobile number provided on the invoice.

If the new course dates are prior to the confirmed dates we will change the dates for you at no charge. If the new dates overlap the confirmed dates either prior to or after the confirmed dates we will change the dates for you at no charge. If you change your course dates before payment of the balance is due there is no charge. In all cases the new course dates must be available to be booked.

If the new course dates are later than the confirmed dates we reserve the right to cancel your course applying the appropriate cancellation charges. A new course booking will then be made.

If you want to cancel your course booking or part of it you must send us an email with the details and confirm that we have received it with a text message. To cover our costs and to compensate us for the risk that we may not be able to resell your course and its accommodation, we make a cancellation charge. The person named on the invoice is responsible for payment of this charge. Cancellation charges are a percentage of the total cost of your booked course and accommodation.

If the cancellation is made more than twelve weeks before the start date of the course starting date the cancellation charge will be the deposit amount paid. If you have paid the full amount in advance then we will initiate refund of the balance within 7 days.

If the cancellation is made less than twelve weeks before the start date of the course we will endeavor to re-sell the course and accommodation to a third party. As soon as we receive written notice of the cancellation the course and accommodation dates will be made available on our website booking chart. If we are able to re-let or partly re-let the course and accommodation you will be refunded the amount we receive for the new letting less the standard deposit amount of the total cost of your booking.

We will initiate issue of a refund of the amount due within 48 hours of the departure date of the cancelled booking period. If we are unable to re-let the course and accommodation for the period detailed on the invoice the cancellation charge will be the total amount due. In this case we can offer to credit the cancellation charge less the deposit paid towards a future booking. We will endeavor to minimise cancellation costs but we are not under any obligation to re-sell the course and / or accommodation or credit any amount already paid if you cancel your booking.

When you book a course and accommodation with us, you accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be made at the time to ourselves. If you fail to do so you indemnify us against any claims including legal costs made against us as a result of your actions. We expect all clients to have consideration for other people. If in our reasonable opinion you or any member of your party behave in such a way as to cause or to be likely to cause distress danger or annoyance to any third party or damage to property we reserve the right to terminate the course and accommodation contract without notice. We will not make any refunds or pay any compensation.

The accommodation is for those people named on your course Confirmation Invoice. You may not share the accommodation or let anyone else stay there. There will be a minimum charge of the amount paid for the deposit if the number of people actually staying is more than the number on the quotation from which the deposit was paid. You are responsible for the cost of any damage caused to your accommodation or its contents during your stay. These charges must be met by you and may have to be paid locally and are not limited by the total paid for the local security deposit.

Any person who is under 18 years old must be accompanied by an adult whilst staying at the accommodation.

If you have a complaint about your course and / or accommodation you must notify us immediately by email and / or mobile phone and we will endeavour to rectify the problem as fast as possible.

If a substantiated claim is made by you which is not covered by our public liability insurance our maximum liability is limited to the amount already paid in total for the course and accommodation booking. Loss and/or damage to of luggage or personal possessions including money must be covered by your own insurance no compensation is available from us. You must tell us about any injury accident illness or loss of possessions while you are at the accommodation and as soon as possible.

Your booking is confirmed when payment to us is received and your course and accommodation dates are confirmed by email at which time you are accepting that the terms of this Agreement constitutes the entire agreement between us with regard to your booking and your accommodation. Your contract with us is subject to the laws and jurisdiction of England and Wales.

Our business name is 'Methonians with Maverick Chefs Greece' and our office address is Barcant Beardon 8 Blackstock Mews, London N4 2BT, United Kingdom . Tel +44-781-8060-806 email maverickchefs@gmail.com . We created the course and we look after the accommodation that you book. We are responsible for making sure that your course and accommodation is provided as advertised and to an acceptable standard.